

How NJ Can Help: Other Programs

NEW JERSEY SHARES (NJ SHARES)

NJ SHARES provides assistance to households in need of temporary help paying their energy bills due to a financial crisis. Applicants must have a history of good-faith payments with their energy company and not be eligible for LIHEAP, USF, TRUE or PAGE programs. Call 866-657-4273 or go to www.njshares.org.

WINTER TERMINATION PROGRAM (WTP)

WTP protects residential customers from disconnection of natural gas and electric service from November 15th - March 15th if they participate in: USF, LIHEAP, Lifeline Utility Assistance Program, Pharmaceutical Assistance to the Aged and Disabled (PAAD), Work First New Jersey/Temporary Assistance to Needy Families, or Federal Supplemental Security Income (SSI). Also, persons unable to pay their utility bills because of circumstances beyond their control may request the protection of WTP. Customers should make every effort to pay as much of their bill as possible during the WTP period to avoid a large overdue balance at the end of the WTP.

How do I enroll in WTP?

You must call your utility company and request protection under the WTP and explain why you need this protection. For more information about the WTP, or if you have a complaint about your utility company, please call the Board of Public Utilities at: 1-800-624-0241. You can also view the Utility Customer's Bill of Rights at the website: www.nj.gov/bpu/assistance/rights/

How NJ Can Help: Have Your Home Weatherized for Free!

What is Weatherization?

Weatherization is the installation of home energy efficiency measures to help reduce energy bills.

Eligible participants are provided with:

- 1) A free home energy audit to see how energy efficient a home is and how much money can be saved on energy bills through weatherization.
- 2) Installation of recommended free energy efficiency measures, which may include energy efficient appliance replacement at no cost.

There are two free Weatherization programs in New Jersey:

COMFORT PARTNERS: Comfort Partners is an energy saving and education program for qualified low-income customers sponsored by the Board of Public Utilities' NJ Clean Energy Program. Call 888-773-8326 or go to: www.njcleanenergy.com and click on "Residential" (electric and gas heat only).

WEATHERIZATION ASSISTANCE PROGRAM:

This Department of Community Affairs program assists qualified, low-income households in weatherizing their homes, improving their heating system efficiency and conserving energy. Households that apply for USF or LIHEAP can check a box on that application to request weatherization.

For more information go to:
www.energyassistance.nj.gov.



Do You Need Help With Your Home Energy Bills?



**The State of New Jersey
Offers Assistance Programs
That Can Help**



How NJ Can Help: Energy Assistance Programs

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP or HEA is a federally funded program that helps low-income households pay for heating costs (includes: electric, natural gas, oil and other deliverable fuels). Even if your heat is included in your rent, you may qualify. LIHEAP grants are also available for medically necessary cooling costs. Applications are accepted from October 1 through April 30. (See chart on next page for income limits). LIHEAP is administered by the Department of Community Affairs.

UNIVERSAL SERVICE FUND (USF)

USF is a program created by the New Jersey Board of Public Utilities to help low-income households pay for their electric and natural gas costs. To be eligible for USF, your household must: 1) Be income eligible (see chart on next page) and 2) spend more than three percent of household income on gas and/or electricity; (or spend more than six percent of household income on electric heating). Apply any time of the year. USF is administered by the Department of Community Affairs.

For USF/LIHEAP Applications

For a list of agencies that accept USF/LIHEAP applications and more information, go to the website: www.energyassistance.nj.gov or call toll free: 1-800-510-3102.

INCOME ELIGIBILITY

Monthly Pre-tax Income Limits
10/01/2017- 9/30/2018

Household Size	USF Program	LIHEAP Program
1	\$1,759	\$2,010
2	\$2,369	\$2,707
3	\$2,978	\$3,404
4	\$3,588	\$4,100
5	\$4,198	\$4,797
6	\$4,807	\$5,494
7	\$5,417	\$6,190
8	\$6,026	\$6,887
9	\$6,636	\$7,584
10	\$7,245	\$7,935
11	\$7,855	\$8,101
12	\$8,465	\$8,266
If more than 12 add:	\$610 for each person	\$165 for each person

LIFELINE PROGRAM

The Lifeline Utility Assistance Program is for eligible low-income senior citizens and the disabled. Lifeline benefits help eligible homeowners and renters with electric and natural gas costs. Apply for Lifeline with the Pharmaceutical Assistance for the Aged and Disabled (PAAD) application. Call: 1-800-792-9745 for more information or go to: www.nj.gov/humanservices/. Lifeline is made possible by the Board of Public Utilities and is administered by the Department of Human Services.

TRUE and PAGE Programs

TRUE and PAGE grants help households over the income limits for LIHEAP (see table) pay their natural gas and electric bills. Qualified applicants may receive up to \$2,900 per year. Go to www.njpoweron.com to review eligibility requirements, find a local application agency, print an application, or apply online. If you have questions or would like an application mailed to you, call: 732-982-8710. TRUE and PAGE are made possible by the Board of Public Utilities and are administered by the Affordable Housing Alliance.

NJ 2-1-1

Dial 2-1-1 any day, any time for confidential referrals to local health and human service assistance services or search NJ 2-1-1's on-line database at: www.nj211.org. NJ 2-1-1 is funded by the United Ways of NJ in partnership with the State of NJ.



What is a NORWESCAP Weatherization Assistance Program Home Energy Audit?

It can show you:

WHERE

HEAT LOSS OCCURS AND ENERGY IS WASTED.

WHAT

YOU CAN DO TO IMPROVE YOUR HOME'S ENERGY EFFICIENCY.

WHEN

THE ENERGY SAVINGS STEPS YOU TAKE WILL PAY FOR THEMSELVES.

A HOME ENERGY AUDIT CAN RESULT IN A MORE COMFORTABLE HOME AND LOWER FUEL BILLS.

Individuals can SAVE up to 30% OR MORE on their annual fuel and/or electric bills by the steps recommended in a NORWESCAP ENERGY AUDIT.

For more information on energy conservation call or write to:



Housing & Energy Services
350 Marshall Street
Phillipsburg, NJ 08865

Telephone Numbers:

(908) 454-4778 Warren County
(908) 782-0612 Hunterdon County
(973) 209-7549 Sussex County
(908) 454-3768 Fax
housing@norwescap.org

WHAT IS A BLOWER DOOR?

A Blower Door is a door-mounted, variable speed fan that blows air into (pressurizes) or sucks air out of (depressurizes) a house. The blower door has an adjustable frame around the fan so it can fit snugly into most doorways. It's primary function is to assist in locating leaks in the home. The most common leaky spots are at windows, doors, baseboards, and wall ceiling joints.

Blower Doors do something to houses that Mother Nature never does; when depressurizing, they make all but one hole, the door the blower door is mounted in, into an infiltration area. Further, blower doors tend to amplify the magnitude of leaks. We want to amplify leaks so as to detect them, but do not be fooled by a high-velocity jet from a tiny hole. Low velocity air through a large hole represents much greater total air leakage. Knowledge of stack effect infiltration lead us to concentrate on those areas where pressure differentials tend to be greatest - the basement and attic.

A Blower Door test tells us very specifically where the problem is and where it is not. It is an effective investment of NORWESCAP's limited funds because we are fixing things that are problems and not fixing things that are not. Just because a door or window is old and looks bad does not mean it is an area of high infiltration. A Blower Door test will determine that.

