

## Terri Stahl

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**From:** Tim Mathews [tmathews@eastamwelltownship.com]  
**Sent:** Thursday, September 08, 2011 6:48 AM  
**To:** janderson@firstenergycorp.com  
**Cc:** Larry Tatsch; Terri Stahl; Timothy L. Matheny; Patricia Cregar; Peter Kneski; Lustenberg, Anna K (Anna K. Lustenberg); lenox, Linda  
**Subject:** Re: Attendance at Township Committee Meeting

Extremely disappointing. Is there no one from JCP&L available?

Tim Mathews  
East Amwell Township Committee

On Wed, Sep 7, 2011 at 5:46 PM, <janderson@firstenergycorp.com> wrote:  
Mayor,

First, let me say thank you for all your work during the storm. Although we had many issues in East Amwell to contend with, your direct involvement and direction helped to get the crews to where they were needed most. I shared your frustration at the time it took to open roads and to get good restoration estimates, etc. There are many lessons learned from this event that I will share with you at the appropriate time.

Unfortunately, I can not attend the meeting tomorrow night. Initially, I was adamant that I would attend so I could meet with your residents and get feedback while it is fresh in everyone's mind. However, given the extensive damage to our infrastructure, I have been asked to stay focused on storm restoration efforts for the rest of this week. I will reach out to you next week to set another date for our meeting. Thank you for your understanding.

Thanks,  
John

John J. Anderson  
Area Manager  
JCP&L, A FirstEnergy Company  
300 Madison Avenue  
Morristown, NJ 07962-1911  
Phone 973.401.8897  
Fax 330.315.8624

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**From:** Larry Tatsch <tatsch@eastamwelltownship.com>  
**To:** janderson@firstenergycorp.com  
**Cc:** Terri Stahl <stahl@eastamwelltownship.com>, "Timothy L. Matheny" <tmatheny@eastamwelltownship.com>, Tim Mathews <tmathews@eastamwelltownship.com>, Patricia Cregar <pcregar@eastamwelltownship.com>, Peter Kneski <PKneski@eastamwelltownship.com>, "Lustenberg, Anna K (Anna K. Lustenberg)" <anna.k.lustenberg@verizon.com>, "lenox, Linda" <Linda.Lenox@dca.state.nj.us>  
**Date:** 09/06/2011 11:30 AM  
**Subject:** Attendance at Township Committee Meeting

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## Terri Stahl

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**From:** Larry Tatsch [ltatsch@eastamwelltownship.com]  
**Sent:** Tuesday, September 06, 2011 11:30 AM  
**To:** Janderson@firstenergycorp.com  
**Cc:** Terri Stahl; Timothy L. Matheny; Tim Mathews; Patricia Cregar; Peter Kneski; Lustenberg, Anna K (Anna K. Lustenberg); lenox, Linda  
**Subject:** Attendance at Township Committee Meeting

John,

This is a formal request but is the same as we discussed on September 5. As I noted, while this may be inconvenient and is short notice, our next meeting isn't until October 13, far too late to be of value.

I request a JCP&L representative to attend our regular Township Committee meeting at the East Amwell Township Municipal Building, 1070 Route 202, Ringoes, NJ 08551. Our meeting begins at 7:30 PM. The Municipal Building is just off the southbound lanes of Route 202/31 and can be reached by taking the Wertsville Road jughandle exit, making a right turn on Wertsville Road and another quick right into the parking lot. I have scheduled you and Verizon first on the agenda after approval of our minutes, so you should be on before 8PM.

I am also asking a Verizon representative to be present and part of the questions will be about coordination between JCP&L and Verizon. I will ask for an opening statement, in which you can provide an overview. If you have visuals, we do have a screen available, but no projector. After the opening statements from both Verizon and JCP&L, I will open to the public for questions and comments. Please be prepared for some angry residents. Thanks for your assistance.

Larry Tatsch  
Mayor, East Amwell Township

**Terri Stahl**

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**From:** Larry Tatsch [ltatsch@eastamwelltownship.com]  
**Sent:** Sunday, September 04, 2011 3:18 PM  
**To:** Lustenberg, Anna K (Anna K. Lustenberg)  
**Cc:** Terri Stahl; Timothy L. Matheny; Tim Mathews; Patricia Cregar; Peter Kneski; Charles Soos  
**Subject:** Verizon During Storm

Anna Lustenberg  
Director - External Affairs

Dear Anna,

I request that a Verizon representative be present at our regular September 8 Township Committee meeting to explain various failures to assist our residents before, during and after the storm. In particular, I'd like a response to the following:

- 1) Why did Verizon ignore a leaning pole that was called into Verizon by a resident over a year ago? The location of the pole is on Rileyville Road, about 100 feet north of the intersection with Saddle Shop Road in East Amwell Township. JCP&L told this resident that it was a Verizon pole and she was unable to get Verizon to come out. The pole broke AFTER the storm and resulted in a hazmat spill from a broken transformer, the closing of a major county road and the loss of power to many people.
- 2) Why, even after JCP&L identified the above pole as Verizon's, your company dragged its feet in replacing the pole so that it took one full week to be replaced (completed Sept. 3).
- 3) Why did Verizon do nothing to remove hanging phone cables on Lindbergh Road between South Hill and Zion Roads? A resident had to beg the Verizon call center to get assistance. These cables obstructed the road from Saturday night, August 27 until Sept. 3 and prevented power restoration.
- 4) Why is there such poor communication between Verizon and JCP&L in the replacement of cables, repair of poles, etc.?

Please let me know that you can schedule a representative. I will have a place open in our agenda for that person.

Thanks,

Larry Tatsch  
Mayor, East Amwell Township